

Makana Dumlao

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Education

Graduate Studies: Industrial Design | North Carolina State University | 2013 - 2014
B.S.B.A. in Entrepreneurship | Western Carolina University | Magna Cum Laude Dec. 2008
Study Abroad Experience | Avans Hogeschool | Breda, The Netherlands 2007

Technical Skills

Design: UI + Graphic + Animation

Sketch | Illustrator | InDesign | Photoshop | After Effects

Digital Modeling + Rendering

SolidWorks | Keyshot

Mac + PC + Web

OS X | iOS | Windows | CSS | HTML | WordPress | Social Media

Productivity

iWork | MS Office

Experience

Visuals Merchandising Associate

The North Face | Dec. 2010 - Sept. 2012 | Visuals Merchandising Associate

Mac Specialist

Apple, Inc. | Aug. 2009 - April 2011 | Mac Specialist, Visuals & Mentor

Apple Campus Rep

Volt Technical Services | March 2008-Nov. 2008 | Apple Campus Rep.

Competencies

Communication Skill

Well versed in human communication, exemplified through new hire training and educational presentations.

Problem Solving

Capacity to think differently and find simple solutions that adhere to a problem's constraints.

Teamwork

Proficient in developing, motivating, and working across multidisciplinary work groups.

Interpersonal Savvy

Builds appropriate rapport resulting in constructive and effective relationships.

Customer Focus

Exceptional care with customers resulting in a Net Promoter Score of 9.5 (out of 10).

Marketing Skill

Grew online sales 25% year over year as an Apple Campus Rep by effectively communicating and conveying the Apple brand.

Organizational Skill

Ability to prioritize and create action steps across multiple projects.

Portfolio Available at:
www.makanadumlao.com